# IT 230: Economics of Information and Communications

Credits: 3 Lecture Hours: 48

## **Course Objective**

This module aims to examine information as an economic commodity and a public good especially in relation to pricing, provision and regulation.

### **Course Description**

Managerial Economics Basic, Markets for Information Goods, The Role of Information in an Economy, Strategies for Pricing Information, Rights Management, Market Strategies: Switching costs and Lock-in, Networks and Positive Feedback, Strategies for Information Industries, Antitrust and Information Policy, Thriving in a new economy, The knowledge-based new Economy, Information and communication Technologies in the Hollywood's global Primacy

#### **Course Details**

#### **Unit 1: Managerial Economics Basic**

LH 3

- 1.1 Defining moments of economics: from Industrial revolution to Information revolution
- 1.2 Technological change in a global economy
- 1.3 Market failure, Externalities and Public goods

#### **Unit 2: Markets for Information Goods**

LH4

- .4 Foundations of the Information economy
- .5 Introduction to Information economy
  - 1.5.1 Definition of information good
  - 1.5.2 The cost of producing information
  - 1.5.3 Managing intellectual property
  - 1.5.4 Economic and public good
  - 1.5.5 The economics of attention
- 1.6 Technology
  - 1.6.1 Systems competition
  - 1.6.2 Lock-in and switching costs
  - 1.6.3 Positive feedback, network externalities, and standards
- 1.7 Policy

#### **Unit 3: The Role of Information in an Economy**

LH4

- 1.8 Transaction costs and Information costs
- 1.9 The economy of search
- **1.10** Information problems
  - 1.10.1 The moral hazard problem
  - 1.10.2 The Adverse-Selection Problem
- 1.11 Speculation and Risk Bearing

### 1.12 The Futures Market

		The Tatalog Walket	
Unit 4:	Strateg	gies for Pricing Information	LH 6
	1.13	Pricing Information Goods	
		1.13.1 Cost of producing information	
		1.13.2 Costs and competition	
		1.13.3 Product Personalization	
		1.13.4 Product pricing	
		1.13.5 Personalized pricing	
		1.13.6 Versioning	
		1.13.7 Group pricing- Price sensitivity, Network effects, Lock-in, Sharing	
	1.14	Versioning Information	
		1.14.1 Types of versioning	
		1.14.2 Value-subtracted versions	
		1.14.3 Avoiding pitfalls in versioning	
		1.14.4 On-line and off-line versions	
		1.14.5 Goldilocks pricing	
		1.14.6 Customizing the browser	
		1.14.7 Bundling	
		1.14.8 Promotional pricing	
Unit 5:	Rights	Management	LH 3
	_	Production and distribution costs	
		Lower distribution costs	
		Lower reproduction costs	
		Trusted systems	
		Historical examples - Growing the market	
		Choosing terms and conditions	
Unit 6.	Marko	t Strategies: Switching costs and Lock-in	LH 5
omi o.			
	1.21	Recognizing Lock-In	
		1.21.1 Examples of lock-in	
		<ul><li>1.21.2 Valuing an installed base of customers</li><li>1.21.3 Classification of lock-in</li></ul>	
		<ul><li>1.21.4 Suppliers and partners face lock-in, too</li><li>1.21.5 The lock-in cycle</li></ul>	
	1 22	Managing Lock-In	
	1,22	1.22.1 Lock-in strategy for buyers	
		1.22.2 Lock-in strategy for buyers  1.22.2 Lock-in strategy for sellers	
		1.22.3 Investing in an installed base	
		1.22.4 Encouraging customer entrenchment	
		1.22.5 Leveraging your installed base	
∐nit 7∙	Netwo	rks and Positive Feedback	LH 7
JIII / •			
		Positive feedback Demand-side economies of scale	
	1.24	Demand-Side economies of scale	

1.27	Igniting positive feedback: performance vs. compatibility
1.28	Revolution: offer compelling performance
1.29	Igniting positive feedback: openness vs. control
1.30	Generic strategies in network markets
1.31	Historical examples of positive feedback- Telephone networks and interconnection
Unit 8: Strate	gies for Information Industries LH 4
1.32	Cooperation and Compatibility
	1.32.1 How standards change the game
	1.32.2 Winners and Loser from standards
	1.32.3 Tactics in formal standard-setting
	1.32.4 Managing open standards
	1.32.4.1 Case Study- Linux Adoption in the Public Sector: An Economic Analysis
1.33	Waging a Standards War
	1.33.1 Classification of standards wars
	1.33.2 Information-age standards wars
	1.33.3 Key assets in network markets
	1.33.4 Two basic tactics in standards wars
	1.33.5 Capstone case: Microsoft vs. Netscape,
Unit 9: Antitr	ust and Information Policy LH 2
1.34	Policy overview
1.35	Price differentiation
1.36	Competition policy
1.37	Telecommunications regulation and policy in brief (Nepalese context)
Unit 10: Thriv	ving in a new economy LH 2
1.38	The components of Digital Economics
	Twelve theme of the new economy
	The ten technology shift
	The Internet Economy and its Indicators
1.42	E-commerce and Digital Economy
	mation and communication Technologies in the Hollywood's global Primacy LH 3 wood, defined, Hollywood's economic leadership, Economic analysis of the Hollywood system
	s of Hollywood's competitive Advantage
	onomic drivers of Hollywood's global
0	Competitive advantage
0	Factor conditions
0	Relating and supporting industries
0	Strategy, structure and rivalry
0	Demand conditions
0	The potential threats to Hollywood's global primacy in an evolving landscape

1.25 Network externalities1.26 Collective Switching Costs

# Unit 12: The effects of continual disruption: technological resources supporting resilience in regions of conflict LH 2

- Technologies to aid resilient behavior
- Research setting
- Technologies resources supporting resilience

Information systems in crisis

- Introduction
- Exploring key information resources
- Fundamental components of an information environment

#### References

Robert S. Pindyck and Daniel S. Rubinfeld. *Microeconomics*, 5<sup>th</sup> Edition, PHI.(ISBN: 81-203-2336-X)

H. Craig Petersen and W. Cris Lewsi. *Managerial economics*. (ISBN: 81-203-0963-4)

Carl Shapiro and Hal R. Varian. *Information Rules: A Strategic Guide for the Network Economy*. Harvard Business School Press, Cambridge, MA, 1998.

Roy J. Ruffin and Paul R. Gregory: *Principles of economics*. 7<sup>th</sup> edition, Addison Wiley Pub, 2000.

Don Tapscott. *The digital economy: Promise and peril in the age of networked intelligence*. McGraw-Hill. (ISBN: 0-07-063342-8)

Amrit Tiwana. The knowledge Management Toolkit: Practical techniques for building a knowledge Management System. Pearson Education . (ISBN 981-405-873-4)

Efraim Turban, Jae Lee, David King, H. Michael Chung. *Electronic Commerce- A managerial Perspective*. Pearson Education. (ISBN: 81-7808-362-0)

Niraj K Gupta. *The Business of telecommunication- Networking in the New Millennium*. Tata McGraw-Hill. (ISBN: 0-07-463497-6)

Pete Moulton. The telecommunications survival guide. Pearson Education. (ISBN: 81-7808-302-7)

Information Technology for development. IT Policy and Strategy papers for Nepal. HMG of Nepal, NPC Secretariat, Kathmandu, Nepal.

An Introduction to the Economics of Information 2nd Edition Oxford –Ines Macho-Stadler and J.David Tiz Castrillo